

INSIDE THIS ISSUE

Foreword by the Executive Mayor 1

From the Municipal Manager's Desk 2

Peer Review: Benchmarking to improve service delivery 3

Focus On: IDP 4

Gearing up youth participation in tourism 5

Beating the drum for service delivery! 6

Taking HIV/Aids awareness to rural communities 8

The FBDM Goodwill Fund 9

Infrastructure projects - progress thus far 10

Staff News 12

Message from the Executive Mayor

Since the beginning of the local government 2007/08 financial year, we had the opportunity to celebrate the 89th birthday of the founding father of Democratic South Africa former President Nelson Mandela, the 51st anniversary of the 1956 women's march, the memory of the 30th anniversary of our brutally slain revolutionary leader, Stephen Bantu Biko and the 13th anniversary celebration of heritage day.

These memorable occasions demonstrated a common principle of dedication and commitment that was advocated by these Patriots at the time and now to the cause of Freedom and Equality in South Africa.

Since the beginning of the local government financial year 2007/2008, we had the opportunity to celebrate the 89th birthday of the founding father of Democratic South Africa former President Nelson Mandela, the 51st anniversary of the 1956 women's march, the memory of the 30th anniversary of our brutally slain

revolutionary leader Stephen Bantu Biko and the 13th anniversary celebration of heritage day in Democratic South Africa.

When former President

Mandela issued a historic challenge on the first opening of the Democratic Parliament on the 24th May 1994 he said: "We must, constrained by and yet regardless of the accumulated effect of our historical burdens, seize the time to define for ourselves what we want to make of our shared destiny."

It therefore becomes our primary collective responsibility as a district to identify the remaining challenges that impede our progress towards accelerating service delivery and the eradication of service backlogs.



The Executive Mayor,
Mr Achmat Florence



From the Municipal Manager's Desk

Transforming our municipalities to meet their developmental mandate has been the focus in recent years informed by a myriad of legislative prescript and policy documents.

Despite the milestones attained, we have not yet arrived at a settled model for governance and development.

We look in earnest at the outcome of the review processes on the White Paper on Local Government and the White Paper on Provincial Government as this will give further impetus to addressing the challenges faced by local government.

Frances Baard is serious about measuring up to its mandate, consequently we are proud to have invited our peers to review how we do things and this will strengthen our ability to jack up our performance. We have just completed with our first quarter for the financial

year already the preparation of the budget, review of the IDP, preparation of the Annual Report and the Mid-Term Budget Review has taken centre stage.

If these planning instruments are appropriately undertaken, we will surely make a contribution in the realization of our motto "we serve the community".

For us to serve the community the values espoused by the Batho Pele principles becomes fundamental. We have trained mentors in all municipalities in the district who have to ensure that we revive and deepen Batho Pele culture in our municipalities.

In his State of the Nation Address of 2003, the President Thabo Mbeki

remarked "We must be impatient with those in the public service who see themselves as pen-pushes and guardians of rubber stamps, thieves intent on self enrichment, bureaucrats who think they have a right to ignore the vision of Batho Pele, who come to work as late as possible, work as little as possible and knock off as early as possible"



**Municipal Manager,
Mr Thabo Nosi**

Supporting Social Upliftment and Development

On 04 September 2007 the FBDM donated an amount of R20,000 to the Northern Cape Crime Prevention Committee to assist the Committee with two (2) training project i.e. woodwork, needlework and sowing. Through these projects the Committee hopes to address the problem of unemployment and low levels of educational skills in the Frances Baard district effectively.

The Committee was established by the former Premier, Mr Manne Dipico, during 1995 and still functions under the auspices of the current Premier, Ms Dipuo Peters. Chaired by Judge MDJ Steenkamp and under fulltime executive directorship of Adv. AJ Botha.



Judge Steenkamp (left) with the Executive Mayor of the FBDM

The Committee is a Section 21 Company which serves the interest of the community operating in partnership with the private sector and local government.

Peer Review - Benchmarking to improve service delivery

The Peer Review process is a joint project of the Department of Provincial & Local Government (DPLG) and the South African Local Government Association (SALGA). Managed by SALGA it is a jointly governed project between the two entities.

Visiting FBDM as from the 27 - 31 August 2007, the team consisted of the following people amongst others:

The Peer Review team members were:

- Cllr. S.B. Cele
Executive Mayor
Ugu District Municipality
- Cllr. Ishmael Mojaki
MMC: Finance, West Rand DM
- Cllr. Nnete Aaron Makhubo
Chief Whip, Sedibeng DM
- Cllr Nonqubelo Pieters
Portfolio Councillor Office of the Executive Mayor, Cacadu DM
- Mr. P. Moloi
Municipal Manager
Thabo Mofutsanyana DM
- Mr. Brendan Scholtz
Chief Financial Officer
Sedibeng DM
- Mr. Luvuyo Mahlaka
GM: Operations
Ugu DM
- Mr. Gerie Deysel
Manager: Supply Chain
Sedibeng
- Ms. Unati Daniels
Manager: Capacity Building
Cacadu DM
- Ms. Tsakane Maphophe
Manager: Corporate Services
Vhembe DM

Objectives

- Facilitate the horizontal peer learning between municipalities
- Promote the development of municipalities as learning organisation
- Building networks and partnerships to maximise the expertise and resources available to support municipalities (local government)

The peer review process at the FBDM was a one week extensive programme of interviews, workshops and visits to projects in the area.

Interviews were held from the political leadership, top management to the frontline staff. Interviews were also held with local municipalities, business, provincial departments, corporate bodies and Non-Governmental Organisations (NGO's). With its clear intention of assisting local government in helping itself, the review team visit should not be seen as that of inspectors but critical friends.

The team looked for strengths and innovations as much as weaknesses and challenges.

The areas covered in the peer review process were sustainable development, leading and learning, democracy and good governance; and performance and resource management. Data gathered was used to build a picture of the municipality against ideal municipality benchmarks based on evidence.

The outcomes and findings were then presented to the leadership of FBDM at a session held at the Kalahari Lodge on Friday, 31 August 2007.

Expected Outcomes

The development of an improvement plan in conjunction with SALGA and the DPLG.

SALGA will also be in contact with the municipality to ensure that the findings and the improvement plan are implemented.



The Peer Review team with members of the FBDM staff and stakeholders in the District.

Focus on:

Intergrated Development Planning (IDP)

Frances Baard District Municipality (FBDM) is the smallest district in the Northern Cape Province. It has a total area of approximately 12,384 square kilometres and accounts for 3.4% of the total geographical area of the province. However, the district accommodates about 324,800 people or slightly over 40% of the provincial population (Census 2001 – Statistics SA).

The district consists of four local municipalities and a District Management Area (DMA). These are Sol Plaatje, Magareng, Dikgatlong and Phokwane municipality.

Basic Services

In the first decade of democracy the district has made significant progress towards meeting the provincial targets, national targets and millennium goals set for the provision of basic services e.g.:-

Water

About 6 444 (7.7%) of 83 653 households have no access to basic water supply, 4 348 of those households are in urban areas and 2 096 are in farms. Phokwane municipality has the highest water backlog (2 350), followed

by Sol Plaatje (1 545), Magareng (1 230), Dikgatlong (1 113) and the DMA (202). The continuous household formation renders the achievement of the set targets difficult to achieve. Between 2001-2005 a total of 9 250 households were provided with basic water. About R39 million is needed to eradicate the water backlog (DWA Report 2005).

Sanitation

About 79% of all the households in the district have access to sanitation facilities. However, 18,892 households have inadequate or no sanitation facilities; of which 47% are bucket toilets. Between 2001-2005 a total of 7 292 households were supplied with sanitation facilities.

It is estimated that to eradicate the current backlog will require about R99 million.

Electricity

Between 2000-2005 about 16,595 households were electrified

However about 21,122 (25.2%) households remain without electricity (DME – March 2005). All the municipalities in the district provide free basic electricity to about 19,252

households. It is further estimated that about 28% of the households in the district have no access to electricity (DBSA-Paper on FBDM G & DS 2007)

Housing:

18,259 (21.8%) of the total number of households in the district lack appropriate shelter, i.e. one out of every five households in the district are homeless. These are distributed as follows: - Sol Plaatje 10 966, Phokwane 3 021, Dikgatlong 2 727, Magareng 1 289 and the DMA 256. Between 2000-2005 about 8 458 housing units were built geographically distributed as follows:- Sol Plaatje 5 491, Phokwane 1 400, Dikgatlong 403 and Magareng 1 100. It is estimated that it will cost about R781,077,983 to eliminate the housing backlog (FBDM Profile 2005)

District-wide Priority Issues

2007-2008		
1. Water	8. Roads and Storm water	18. Improved Service delivery
2. Land	9. Waste management	19. Anti-corruption
3. Sanitation	10. Education facilities	20. Community participation
4. Housing	11. Safety & Security	21. Telecommunication services
5. LED	12. Tourism development	22. Labour relations
6. Electricity	13. Sports, arts & culture	23. Illiteracy training & capacity building
7. Health services/HIV AIDS	14. One-stop service/ Government services	24. Communication
15. Cemeteries	17. Institutional development	25. Disaster management
16. Welfare Services/ social development		



All the learners from the different schools who took part in the Youth Tourism Awareness Programme: Thabane High School, St. Boniface High School, Homevale Secondary, Pampierstad High & Kgomotho High, Bonita Park & Tlhwahlang High School, Greenpoint High, Pescodia High, Dikgatlong Secondary, Mogomotsi Secondary, Warrenvale High School, Tlhomelang High School, NC FET College, Dr. E.P. Lekhela Secondary School

“Gearing up youth participation in tourism for 2010 and beyond”

On 17-18 September 2007 the Tourism Division of the Frances Baard District Municipality (FBDM) brought schools from all over the district together at the Horseshoe Motel in Kimberley to workshop them about their responsibility in tourism.

The day circled around topics such as fostering a sound local tourism culture in the youth; the implementation of the Tourism White Paper; what it takes to develop a successful provincial tourism industry; tourism as a career and the tourism brand.

In his introduction the Executive Mayor, Mr Achmat Florence said that the FBDM’s Integrated Development Plan (IDP) has identified tourism as an important sector due to the areas of extensive natural and cultural heritage that we possess.

He also stressed that tourism is government/private sector driven and community owned. The creation of a sound tourism culture and high levels of tourism awareness is therefore a critical factor in securing the success of a destination such as the Frances Baard district.

Goals and desired outcomes

The FBDM has identified the following goals and desired outcomes from this youth tourism awareness programme as:

- To mobilise the region’s youth to develop an interest in developing and promoting the Frances Baard region as a tourist destination
- To enhance the regional youth’s understanding of the local tourism industry, the mechanisms

of a successful destination and the value of the tourist in their midst

- To enhance the tourism knowledge of the region’s youth by exposing them to our various key attractions
- To create awareness among the youth about tourism services offered by the FBDM, the provincial government and their strategic partners



MEC Pieter Saaiman, addressing the children on the opening day at the Horseshoe Motel

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Beating the drum for service delivery - the Batho Pele way!

"We must be impatient with those in the Public Service who see themselves as pen-pushers and guardians of rubber stamps, thieves intent on self-enrichment, bureaucrats who think they have a right to ignore the vision of Batho Pele, who come to work as late as possible, work as little as possible and knock off as early as possible" - **President Thabo Mbeki, 6 February 2003, State of the Nation Address.**

In August 2007 the FBDM and the B-municipalities in its area of jurisdiction underwent an intense training workshop (for some a refresher course) in an effort to revive and deepen the Batho Pele culture in institutions.

Objectives

The Batho Pele Change Management Programme has visited over 200 of the 285 municipalities in the country, spreading the word on Batho Pele.

The main objectives are as follow:

- Deepen the understanding of Batho Pele as a service delivery policy
- Change the culture / behaviour / attitudes of public servants
- To overcome resistance to change
- To embrace the new Batho Pele Belief Set "We belong, We care, We serve"
- Ensure the Belief Set & Principles are rolled out throughout Local Government
- Motivate officials to go beyond the call of duty

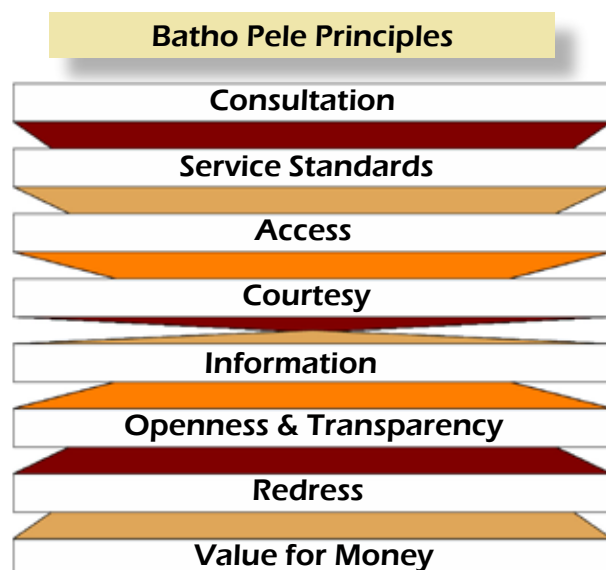
Why a Batho Pele specific Policy

- To ensure that all Employees adhere to the Principles of Batho Pele and be more accountable to citizens
- To have a customer-centric approach to equitable service delivery
- To improve service delivery
- To build effective relationships with the end users of public service

The Batho Pele Revitalization Programme

Surveys conducted in 2003 by the Department of Public Service & Administration (DPSA) had the following results.

It became apparent that there was a very narrow interpretation of Batho Pele and a lack of adherence to Public Administration practices.





Officials from the B-municipalities and FBDM had to strut their stuff during the last day of training where they had to apply what was covered in the course through roleplay.

Departments had a different level of understanding in terms of implementation of Batho Pele and while the policy has been enthusiastically received, implementation was slow.

Hence, the birth of the revitalization strategy in 2004 with the following key themes:

- Taking public services to the people
- Know your service rights campaign
- Putting people first; and
- Mainstreaming, institutionalising, sustaining and fostering accountability for the implementation of Batho Pele.

Expectations identified by district participants

- Will Batho Pele (BP) assist to change a negative work culture

- Individual need to know more than just the surface value of BP principles
- Know the meaning behind the Belief Set (I Belong, I Care, I Serve)
- Getting all stakeholders buy-in
- Organisational and individual change in working environment
- Improved strategy on how to interact with community members
- Implication of BP - at what cost to institutions, bearing in mind the roll-out programme required and further cascading to the rest of the organisation
- Will training assist in preparing for the Single Public Service Programme
- Will training assist with closing the gaps between officials and politicians

Way Forward

- To explore and reach an understanding on the meaning of Batho Pele and its importance in the business of government, particularly service delivery
- To understand government's various initiatives and programmes to make Batho Pele work
- To showcase government's efforts to put people first in service delivery
- To share and learn from each other based on practical experiences in implementing Batho Pele on the ground

Taking Hiv/Aids Awareness to the Rural Communities



Top to bottom: Members of the community listening to Thabiso VCT Counsellors and the Right to Care nurses & filling in and signing the Right to Care Consent forms to know their HIV/AIDS status

On Thursday, 23 August 2007 the Environmental Health Unit launched a successful HIV/Aids campaign for the communities of Gong Gong, Waldeckspant and Rooirand. Approximately 100 – 150 people attended and 65 individuals voluntarily agreed to be tested by the Non-governmental Organisation (NGO) - *Right to Care*.

Aim

- To create awareness within communities on HIV/AIDS and other related-diseases
- To educate communities on how to avoid; prevent the disease
- To remove the stigma on affected and infected people
- To afford communities with an opportunity of knowing their HIV/AIDS status, and
- To give access to voluntary counselling

Several campaigns will be taking place in the different areas in the District and the dates and venues will be forwarded to the communities.

All communities are urged to participate in these campaigns and to demonstrate their support of HIV/Aids patients and their families.

The spread of the disease can be curbed through the following practices:

- A=Abstinence
- B=Be faithful
- C=condomise).

Facts about HIV/Aids

In 2006 it was estimated that 40 million people were living with HIV and Aids globally.

Sub-Saharan Africa bears the main burden of HIV and Aids with 24,7 million or 65% of those living with HIV and Aids residing in this region. At this present moment, South Africa has the highest number of people living with HIV in the world (5.4 million in 2006) with India second and Nigeria third.

It is estimated that the national prevalence rate of HIV is 11.2% with 294 000 of them being children aged 0-14 years.

Effect

HIV is impacting directly on local governments and place enormous requirements on social services.

It is estimated that 40% of all deaths in South Africa were as a consequence of HIV and Aids (52% in KwaZulu Natal).

In 2006 a total of 740 000 deaths occurred in 2006 in South Africa, of which 350 000 were due to Aids representing almost 1000 deaths per day.

High HIV and Aids prevalence results in a loss of income and a declining ability to pay for municipal services. The cost of care will also be borne by municipalities as increasing numbers of patients are referred to primary clinics from overburdened hospitals, social needs increase and need for cemeteries and burial places.

The economy of the municipal area will be affected by a decreased pool of labour, skills and tax revenue. (this results in lower revenue with increased service demand)

- Source: SALGA, outdated.

The FBDM Goodwill Fund - How it works...

The Executive Mayor of the FBDM receives regular requests from needy organisations for grants, donations and financial assistance. That called for the creation of a special fund subject to certain guidelines.

Legal Framework

Section 12 of the Municipal Finance Management Act (MFMA), permits the establishment of a “relief, charitable, trust or other fund” in the name of the municipality.

Money received by the municipality for the purpose of relief, charitable, trust or other fund must be paid into a bank account of the municipality.

Objective

To facilitate the management, co-ordination and integration of FBDM donations expenditure in support of promoting its image and activities in local, disadvantaged communities to which it renders services.

The fund is for the purpose of allocating grants by the Executive Mayor at his discretion in respect of applications made for cases set out in the Fund Guidelines.

Fund Guidelines

The fund may be used for:

- Causes that will promote the profile of FBDM
- Any non-profit organisation, voluntary organisation or community based organisation, or sport body, subject to the condition that any organisation of whatsoever nature should be able to prove that their principle aim is of a non-profit nature and that they be registered as such with the relevant government department or other entity as

required by law.

- In the event of the organisation being a sports body it must be affiliated at the Northern Cape Sports Council
- Promoting goodwill in the community insofar as said goodwill is not in conflict with other fund guidelines set out herein
- The specific use and conditions as may be stipulated by a donor to the Fund, subject to the condition that said specific use and conditions as may be stipulated by a donor is not in conflict with the other fund guidelines set out herein
- Assistance to students at primary, secondary, and tertiary level, indigent families and the previously disadvantaged. Indigent families shall be deemed those families who can prove that they are an indigent family in respect of their existing means of income.

How to apply for funding

Organisations must apply in writing to the office of the Mayor of FBDM. The Mayor determines the amount as well as the beneficiary and forwards the request to the Municipal Manager.

The Mayor may impose conditions in respect of any grant made from the Fund. The Municipal Manager must assess the request and determine whether it meets the guidelines. If there are sufficient funds the Municipal Manager will authorise withdrawal of the amount from the Fund.

The recipient organisation must complete a grant agreement that specifies the nature and purpose of

the donation.

The FBDM will only entertain the grant, donation or other financial assistance in terms of the Goodwill Fund Framework provided that the applicant uses the prescribed form and procedures.

Donations to the Fund

Any member of the public or organisation may donate money to the fund and the FBDM may actively canvass for donations to the fund.

If a donor specifies conditions in respect of any donations, the donated amount may only be used in terms of those conditions.

Anyone wishing to know more about the Goodwill Fund may contact the district municipality. The complete policy is also available on the district municipality website:

www.francesbaard.gov.za.

Infrastructure Projects in Category B-municipalities, progress thus far...

The Technical Services Division reported on the progress with the implementation current projects in the B-municipalities. The projects under discussion are the Eradication of Buckets, Frances Baard Capital Programme 2006/07 and the Operation and Maintenance Programme (O&M).

Frances Baard Capital Programme 2006/07

An allocation of R16,000,000 was made to Category B-municipalities for the current year. Twelve (12) projects were funded by this allocation and by the end of the financial year R12,132,133.79 was spent on these projects. Four (4) projects were fully completed, while five (5) of the projects will be completed in the new financial year.

Eradication of Buckets Programme

An allocation of R7,000,000 was made by the Department of Housing and Local Government (DHLG) to the FBDM for this programme. R6,922,828.80 was rolled over from the previous financial year. A total of R13,922,828.80 is still available for project implementation. Five (5) projects were implemented during this year and a total of R10,421,157.57 was spent during the financial year.

Projects that were undertaken are as follow:

Tidimalo - Proteahof, Delpportshoop	R 630,080.10
Rooirand, Barkley West	R 3,735,229.38
Phutanang, Kimberley	R 3,629,981.61
Bonita Park, Hartswater	R 846,817.83
De Beershoogte, Barkley West	R 1,246,946.93

No funding was allocated for the 2007/08 financial year and no new projects will be implemented. The running projects will however be completed with the available balance.

Operation and Maintenance Programme

The allocation from FBDM to O&M needs in Category B-municipalities amounted to R 4,000,000. The Department of Water Affairs & Forestry (DWAF) contributed R 1,950,000 towards this programme.

A large impact with regard to the Operation and Maintenance of Municipal Infrastructure was made with these funds. Infrastructure was upgraded and rehabilitated and equipment was provided and replaced. R 4,851,076 was spent during the year. R 1,100,000 was rolled over to the next financial year to cater for the project under implementation.

Job Creation

Jobs created on projects are as follow:

Adult males	156
Adult females	49
Youth	196
Disabled	5
TOTAL	406

...../Continued from Page 5.

Tourism is the largest and fastest growing industrial sector in the world and the Northern Cape and Frances Baard in particular has been well placed to develop a national and international interest by creating awareness of tourism amongst young people and clearly articulating the involvement and the roles of young people in tourism.

- Enhance the regional youth's awareness of skills development, career and business opportunities in the local tourism industry
- Foster a culture of regional volunteerism, e.g. voluntary service in the tourist information office.
- Offer the opportunity to experience what it is to be a well-behaving tourist.
- Improve the community pride of the regional youth.
- Good tourist conduct: Tourist behaviour.
- Regional tourism role-players and their purpose.
- Preparing for a career in tourism.
- Being a tourism entrepreneur including discussion of the tourism business plan.
- Being a volunteer.
- Knowledge of the regional attractions and facilities (day tour).

Programme Content

Other topics focussed on during the programme included:

- Why do people travel?
- What is a tourist and why are they valuable to the community?
- Elements of tourism and the mechanisms of a successful destination and local tourism industry.
- Being a tourism host and principles of the "Welcome Campaign".

Target Market

160 young people from Frances Baard area were targeted. Preferably from previously disadvantaged backgrounds, made up as follow:

- 40 from Sol Plaatje.
- 30 from Magareng
- 30 from Dikgatlong
- 30 from Phokwane.
- 30 from District Management Area (DMA)

Casual Day



FBDM Officials dressed up and had some fun on casual day celebrated on 07 September this year

STAFF NEWS

Appointments



Leonie Meiring
GIS Manager



Siyabonga Nkonki
Human Resources
Manager



Duma Goso
Senior Town &
Regional Planner



Clarissa Somers
Superintendent:
Roads



Andre Ralph
LED Assistant



Malebogo Motshabeng
Finance Intern



Kabelo Segone
Finance Intern

Long service awards

Name	Appointment Date	Years
G Motsage	01 June 1997	10 yrs 2 months
C Hannie	14 August 1997	10 yrs 1 month
A Groenewald	06 July 1998	

Resignations

Name	Resignation Date
M Segalo	June 2007
C de Vos	July 2007
P.V Sithole	July 2007

Editorial Note

The focus in this issue was on improving the attitudes/behaviour of public servants towards service delivery and benchmarking to improve on how we deliver these services.

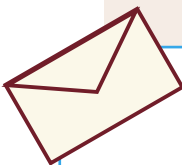
We all know that fundamentally how you approach a task at hand is determined by your attitude and mindset towards completing it. Without a positive attitude and remembering why we are here no task can be done with pride and a sense of ownership of a job well done.

The principles of Batho Pele can never be lost to us if we apply them on a daily basis.

The Peer Review process was an eye opening exercise in that it gave FBDM the opportunity to benchmark against other municipalities with regard to achievements in service delivery and challenges faced and overcome.

We trust that you have enjoyed this issue and are looking forward to hearing from you - be it critique or suggestions for topics.

Gerline Roman
Editor



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